

ALZHEIMER'S AUSTRALIA SA EMBRACING DIVERSITY

WHAT WE BELIEVE

Alzheimer's Australia SA is committed to the principles of Access and Equity, Human Rights, Social Justice and Social Inclusion for all people. Regardless of their sex, age, culture, race, language, sexual orientation, gender identity, intersex status, geographical location, socio-economic status or housing insecurity.

These principles are central to the development and implementation of all of our policies, services and programs, as well as to the advocacy work of the organisation.

To meet the needs of people with dementia, their families and carers, and to ensure that policy, services and programs are accessible and equitable for all, Alzheimer's Australia SA will deliver services which are innovative, flexible and diversity friendly.

ALZHEIMER'S AUSTRALIA SA EMBRACES DIVERSITY

Including but not limited to:

- People from culturally and linguistically diverse backgrounds
- Aboriginal and Torres Strait Islander communities
- People with disabilities
- People of diverse of sex, sexual orientation and gender identity
- Intersex people
- People with younger onset dementia
- People living in rural, regional or remote locations
- People with a lower socio-economic status
- People who are homeless
- People who are incarcerated
- People with mental health problems

Individuals and communities who fall in more than one of the above categories may face multiple disadvantages and barriers to accessing services.

WHAT CAN YOU EXPECT

Alzheimer's Australia SA is aware that diverse social and cultural factors can influence how people and communities seek assistance and how well they engage with services to try to meet their needs.

When contacting Alzheimer's Australia SA or accessing our services you can expect:

- Staff to be knowledgeable about diverse groups
- Services to be delivered in a manner that is inclusive of diversity
- The organisation to be advocating for the needs of diverse groups

Currently Alzheimer's Australia SA employs specialist staff in relation to:

- Aboriginal and Torres Strait Islanders
- Cultural and linguistically diverse people
- Homeless people
- Lesbian, Gay, Bisexual, Transgender and Intersex people

ADVOCACY WORK

Alzheimer's Australia SA is working to improve access and equity to health and aged care services for all people with dementia by advocating for:

- Establishment of an evidence base to document the needs of people with dementia from diverse backgrounds and the difficulties they face in accessing appropriate services
- Empowerment of all consumers to be partners in care planning and service delivery
- Expansion in access to care provided in the community to enable individuals to receive care where it is required
- All consumers being assured of having access to appropriate healthcare, including timely diagnosis of dementia and appropriate hospital care
- Development of new and more flexible models of respite services to support individuals who are caring for a person with dementia and to provide more opportunities for meaningful social engagement that best suits the needs of the person with dementia

**ALZHEIMER'S AUSTRALIA SA
WANTS TO HEAR FROM YOU.
SO LET US KNOW WHAT YOU
THINK ABOUT OUR SERVICES.**

**WE ARE ALWAYS INTERESTED
TO HEAR HOW THINGS MIGHT
BE DONE DIFFERENTLY
OR IMPROVED.**



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NATIONAL DEMENTIA HELPLINE

1800 100 500

The National Dementia Helpline is an Australian Government Initiative

**FIGHT ALZHEIMER'S
SAVE AUSTRALIA**
FIGHTDEMENTIA.ORG.AU

